

A dynamic splash of water in shades of blue and white, with a bright light reflecting off the center, creating a sense of movement and freshness. The water appears to be falling or splashing upwards, with droplets and ripples visible.

DUNDURN RURAL WATER UTILITY

Annual General Meeting

- May 3, 2023

BOARD OF DIRECTORS

(2023)

Appointment Positions:

- **David Shortt– R.M. of Dundurn**
- **Harold Dyck– R.M. of Rosedale**
- **Corey Fernets – R.V. of Shields & Thode**
- **Matt Jurkiewicz – Town of Dundurn**
- **Melissa Maddocks– Town of Hanley**

Elected Positions:

- **Murray McArthur – Board Member**
- **Todd Grabowski– Board Member**
- **Jerry Mulder – Board Member**
- **Michael Kuzma – Board Member**

STAFF

ADMINISTRATOR - Rosalind L. Arndt

- * Chantel Hendry– Administrative Assistant**
- * Barb Olyniuk – Administrative Assistant, Part-time**

WATER OPERATORS / MAINTENANCE

- * Jason Bellina, Supervisor**
- * Brian McNutt, Technician**
- * Don Suttie, Part-time Assistant**

2023 BUDGET

REVENUE:

Water Sales & Infrastructure (Operations) Fee	\$ 1,742,197
Dundurn and Area Waste Water Contract Work	\$ 26,400
Interest / New Subscriber Transfer Fee / Custom Work / Access Communications (towers) / Misc.	\$ 13,064
New Subscriber Operating Revenue	\$ 2,000
FOB / Water Fill Station	\$ 3,939

2023 BUDGET EXPENDITURES:

Water	\$ 1,242,953
Board	\$ 22,114
General Office	\$ 60,073
Operational Expenses (including Power and Vehicle)	\$ 90,070
Staffing & Training	\$ 405,130
Professional fees	\$ 14,744
Liability & General Insurance	\$ 27,831

Dundurn Rural Water Utility

CURRENT STATUS:
(as of December 31/22 billing)

Operational service sites: 780

**The 780 bills incorporate approximately 2,351 residences
(two Resort Villages, two Towns & Riverside Estates)**

Non Operational service sites: 446

DRWU provides water to approximately 4,427 people

Dundurn Rural Water Utility

WATER PURCHASES:

Total water purchased in **2010:**

8,201,380 Gallons

Total water purchased in **2022:**

67,322,860 Gallons

Dundurn Rural Water Utility

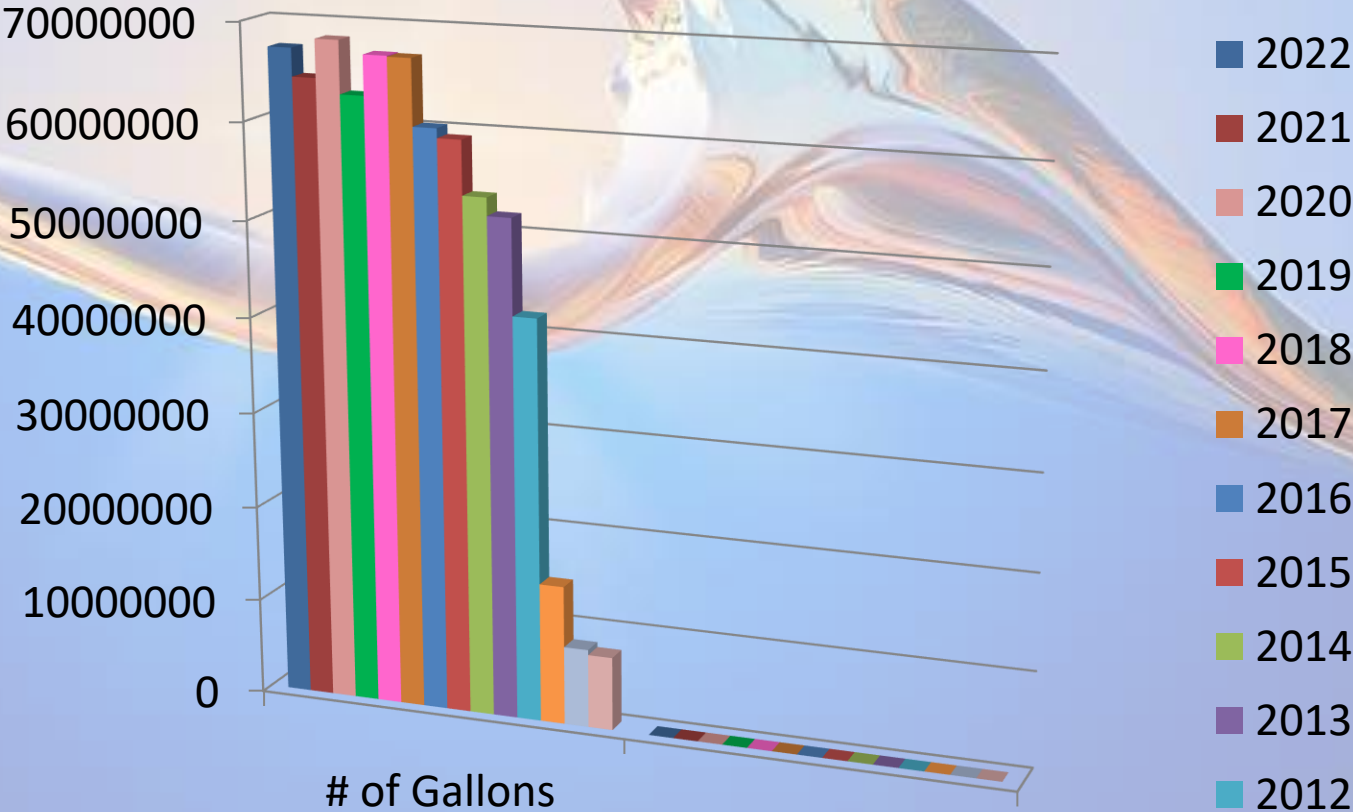
INTERESTING FACTS:

Total water purchased:

YEAR	# OF GALLONS
2010	8,201,380
2011	14,553,220
2012	41,962,580
2014	53,678,680
2017	66,964,989
2019	62,964,424
2021	64,449,220
2022	67,322,860

Dundurn Rural Water Utility

INTERESTING FACTS:



Dundurn Rural Water Utility

INTERESTING FACTS:

Total connections:

YEAR	# of Meters	# of Curb stops	TOTAL
2010	120	252	372
2012	422	504	926
2014	511	656	1,167
2016	613	560	1,173
2018	689	507	1,196
2021	760	461	1,221
2022	780	446	1,226

Dundurn Rural Water Utility

INTERESTING FACTS:

In 2022:

27 meters were installed

5 new individual installs

59 Subscriber Transfer Agreements were signed

DRWU has over 550 km of pipe in the ground.

86% of water bills are send via eNotice (email), only 14% are sent by mail.

Dundurn Rural Water Utility

INTERESTING FACTS:

Board Member Costs:

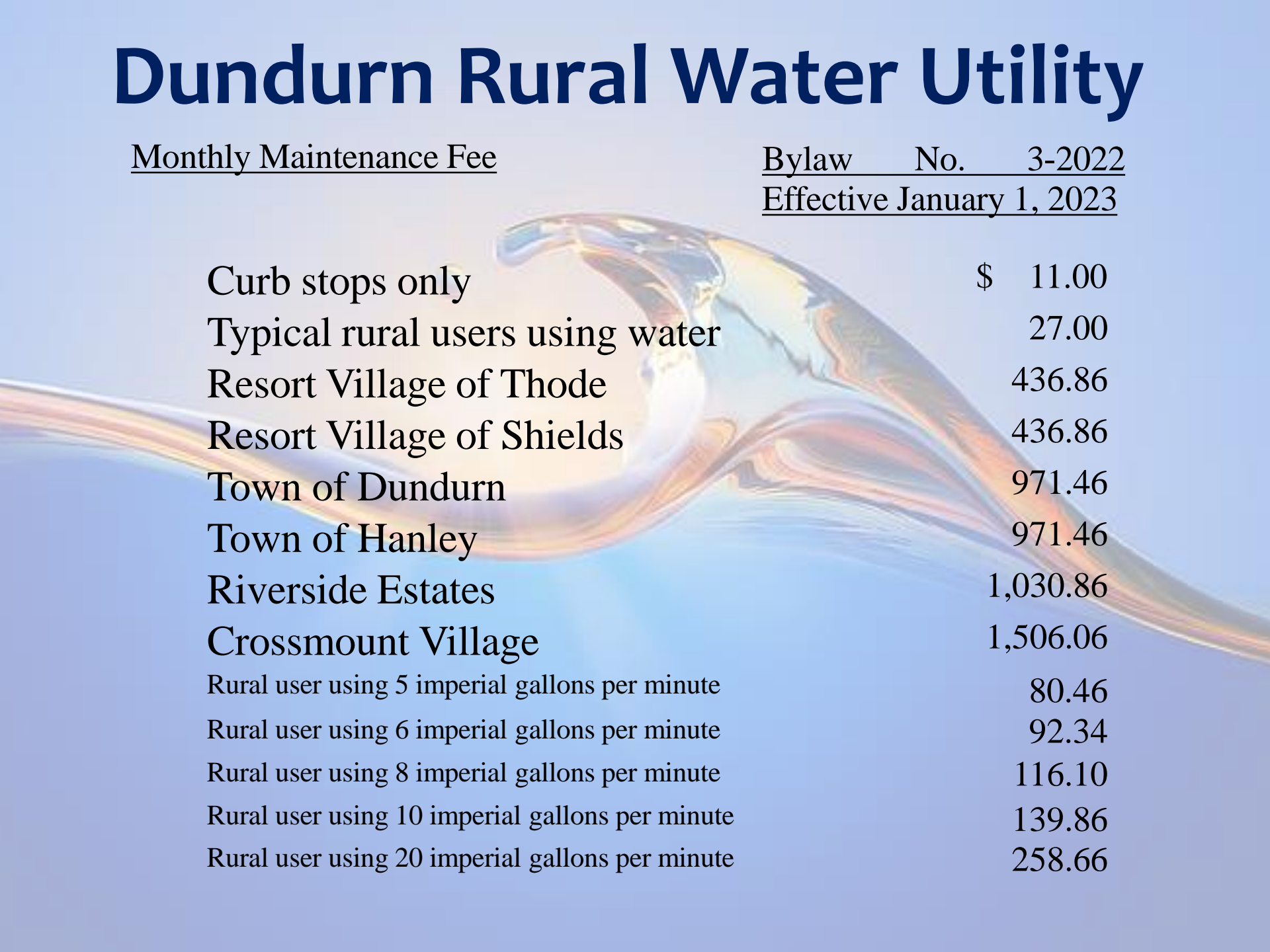
YEAR	Board Meetings & Training
2014	21,056
2017	27,533
2018	22,591
2020	21,353
2021	17,109
2022	26,302 (1.4% of budget)

Dundurn Rural Water Utility

Monthly Maintenance Fee

Bylaw No. 3-2022

Effective January 1, 2023



Curb stops only	\$ 11.00
Typical rural users using water	27.00
Resort Village of Thode	436.86
Resort Village of Shields	436.86
Town of Dundurn	971.46
Town of Hanley	971.46
Riverside Estates	1,030.86
Crossmount Village	1,506.06
Rural user using 5 imperial gallons per minute	80.46
Rural user using 6 imperial gallons per minute	92.34
Rural user using 8 imperial gallons per minute	116.10
Rural user using 10 imperial gallons per minute	139.86
Rural user using 20 imperial gallons per minute	258.66

Dundurn Rural Water Utility

BYLAW # 3-2022 MONTHLY WATER RATES and FEES

Water charge based on actual consumption **\$4.142 /** cubic meter or
(**no change to water rate) part thereof
(\$18.81 / 1,000 gallons)

SUSTAINABILITY FUND

Monthly Charge per Curb Stop **\$ 1.00**

Charge based on actual consumption or estimated reading
\$0.05 / Cubic meter or part thereof

WATER FILL STATION

Our water fill station at Pump House #2, along Highway 11 has recently been upgraded. A FOB is required to use this station. People can sign up to add funds to their account through their cellphone and turn the pump on and off with their phone. The agreement can be found on our website or can be filled out at the office. This is a prepaid system; after every use you will receive an email stating how much water you took, and the amount left on your account. We ask that if you notice your amount remaining is getting low to please call the office (or sign up for the upgrade) during business hours: Monday - Friday 8:00a.m. - 4:00 p.m. to add more money to your account.

COSTS:

- FOB Identification Tag - \$35.00**
- Annual Fee - \$15.00 - (reduced from \$25.00)**
- Water - \$27.00/1000 gallons**

ELECTIONS

Elections:

District #1 - Todd Grabowski
appointed by Acclamation

District #2 – Murray McArthur
appointed by Acclamation

Dundurn Rural Water Utility

**Don't forget to check
out our web-site**

<https://www.dundurnruralwater.ca/home>

Dundurn Rural Water Utility

**For more information
visit our web-site or call
the office or email us:**

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